




How Aggressors Think


I'll just yell louder
this time and
maybe it'll sink in,
dimwit.

How Aggressors Think



I'm glaring at you.
Why don't you get
it?


How Aggressors Think



I LOVE to see
people squirm.



How Fault-Finding Critics Think



I'm surrounded by
incompetent
idiots.

How Fault-Finding Critics Think

I used to be a nice person until I started working with these creeps.


How Fault-Finding Critics Think



Whoop de do.
Aren't you the
smart one?



How Stallers Think



I missed your
deadline AGAIN?
I'm so sorry.

How Stallers Think

Sure, Suzie,
I'll stand up for
you against Ralph.

No problem,
Ralph. I'll back you
up against Suzie.

How Stallers Think



The dog ate my
homework.

Prescriptions

Don't explain.

Agree.

Then act.

Prescriptions

Don't defend
or deny.

Prescriptions

Signal
STOP.

Use their
name.

Prescriptions

Turn "No,
because..."

into

"Yes, as soon
as..."

Prescriptions

Focus on the
future,
not the past.

Prescriptions

Lighten up
and like
yourself.

Marti Campbell – Jerk Expert

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