
Representing Pharmacists Who Serve as Patient Care Providers in Acute and Ambulatory Settings.

ASHP represents pharmacists who serve as patient care providers in acute and ambulatory settings. The organization’s nearly 55,000 members include pharmacists, student pharmacists, and pharmacy technicians. For more than 75 years, ASHP has been at the forefront of efforts to improve medication use and enhance patient safety.
Advancing Pharmacy Practice

Why Advance Pharmacy Practice?

American Journal of Pharmaceutical Education 2014; 78, Article M4

COMMENTS

A Call to Action: Transform Pharmacy Education and Practice in the Arab World

- Recommendations
  - Develop and implement competency-based pharmacy education to better prepare pharmacists to thrive in various practice settings
  - Increase the number of academic institutions and programs for clinical pharmacy education and improve the teaching methods and learning environments
  - Strengthen experiential education (IPE) through strategic planning and leveraging resources
  - Develop and implement quality continuing professional development (CPD) programs as part of licensure renewal
  - Develop accreditation standards and quality assurance guidelines locally and regionally to address and standardize pharmacy education and practice
  - Create job opportunities for new graduates aligned with their new knowledge and skills sets

Focus on Best Practice Standards

- European Association of Hospital Pharmacists
- ISMP (Institute for Safe Medication Practices)
- Joint Commission International
- FIP Basil Statements
- ASHP
  - Best Practices for Hospital and Health-System Pharmacists
  - Pharmacy Advancement Initiative 2030 recommendations
The Pharmacy Workforce

- Administrative/executive leaders
- Clinical and operational leaders
- Managers, supervisors, coordinators
- Clinical pharmacists
- Pharmacy support staff (technicians, procurement specialists and clerical staff)

Clinical Pharmacists – Key Members of the Health Care Team

- Deployed to inpatient care units and clinics
- Helps choose right drug, right dose
- Focus on high risk therapies, highly complex patients
- Pharmacist serves as drug knowledge expert:
  - Provides drug information
  - Pharmacist monitors response to drug therapy
  - Improves safety of medication use system
  - Improves outcomes from medication therapy
  - Lowers cost of therapy

Functions of the Clinical Pharmacist

- Assess the status of the patient’s health problems and determine whether the prescribed medications are meeting their goals of care.
- Evaluate the appropriateness and effectiveness of the patient’s medications.
- Consult with the patient’s physicians and other health care providers in selecting the medication therapy
- Advise the patient on how to best take his or her medications.
- Support the health care team’s efforts to educate the patient on other important steps to improve or maintain health.
Why is This so Important?  

**Improved Care of the Patient**

1. Quality of services/care is linked to well lead and managed department
2. Strong staff buy-in and understanding with policy and guidelines improves care
3. Services are more innovative, efficient
4. Interdisciplinary interactions are more collaborative and productive

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**International Accreditation**

Lynnae M Mahaney, BS Pharm, MBA, FASHP

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**International Hospital Pharmacy Services Accreditation**
International Hospital Pharmacy Services Accreditation

Purpose

1. Provides formal recognition of high quality pharmacy services
2. Demonstrates commitment to excellence and quality improvement
3. Enhances credibility and value of pharmacy services – internally and externally

Standards specific to international practice

International Hospital Pharmacy Services Accreditation: Benefits

- Improved quality of care leading to improved patient outcomes
- Assurance policies and procedures are followed consistently throughout your organization
- Decreased variation in your processes and improved efficiencies
- Increased confidence of your pharmacy services internally
- External validation of your pharmacy services for your patients and community
- Risk management reduction
- A competitive advantage
- Formal recognition of accreditation with a certificate and ASHP website

Role of the ASHP International Accreditation Commission

- Oversight of the international standards
  - International Hospital Pharmacy Services
  - International Pharmacy Practice Residency
- Review and recommendation of accreditation for programs
- Global representation
- Three year accreditation
Accreditation Process

1. Proposal
   - Based on bed size and number of pharmacies

2. Application
   - Checklist
   - Document submission and review
   - Document report

3. Document Assessment
   - Checklist
   - Document submission and review
   - Document report

4. Survey
   - On-site or remote
   - Survey itinerary
   - Multiple days
   - Survey report
   - Pharmacy response and action plan
   - Surveyor review

5. Accreditation Recommendation
   - International Accreditation Commission
   - ASHP Board of Directors
   - Three year accreditation - annual reports

International Pharmacy Practice Residency Accreditation

Purpose

1. Build on pharmacy education for the development of clinical pharmacists
2. Grow pharmacist delivered patient care services
3. Establish criteria for training pharmacists to achieve professional competence
4. Develop leadership role in advancing pharmacy practice in their country
International Pharmacy Practice Residency

Purpose
1. Establishes criteria for training pharmacists to achieve professional competence in the delivery of patient-centered care and pharmacy services
2. Evaluates the training program and the pharmacy services

Standards specific to international practice

Accreditation

Oversight by the ASHP International Accreditation Commission

Three year accreditation

Accreditation Process

1. Application
2. Pre-Survey Documents
   - Self-assessment questionnaire
   - Checklist
   - Required Documents
3. Pre-Survey Meeting
4. Survey
   - On-site or remote
   - Survey itinerary
   - Materials
5. Survey Findings
   - Pharmacy response and action plan
   - Survey review
6. Accreditation Recommendation
   - International Accreditation Commission
   - ASHP Board of Directors
   - Three year accreditation - annual reports
Accreditation Preparation and
Training
David J Warner, PharmD

Preparation for Accreditation

1. Readiness to offer a pharmacy residency program
2. Readiness/suitability to undergo accreditation of pharmacy department
3. Mock surveys for candidate programs and other customized programs

Readiness to Offer a Pharmacy Residency Program

1. Patient Care Services and Scope of Pharmacy Services
2. Organizational Assessment
3. Preceptor Complement
Clinical and Patient Care Services

1. Pharmacists’ roles with health care teams
2. Pharmacists’ roles with patients and their families

Preceptor Complement

1. Number of Preceptors
2. Patient Care Roles and Responsibilities
3. Qualifications and Eligibility
4. Teaching Roles

Assess Ability to meet ASHP Accreditation Standards

1. Self Assessment
   Pre-Survey Checklist and Self-Assessment Questions, Attachments, and Exhibits
2. Use of Best Practices
   ASHP ISMP Professional Groups
3. Customs and Norms
   Understand Customs and Norms of Practice Sites
   Understand any Limits
Mock Survey Process

1. Simulation of the Official Accreditation Survey
2. Scheduling Relative to Official Survey to Optimize Value
3. Preparation for the Survey
4. Survey and Post-Survey

Mock Survey Preparation

1. Pre-Survey Checklist and Self-Assessment Questionnaire
2. Attachments and Exhibits Shared by Electronic Mailbox (Dropbox or OneDrive)
3. Itinerary and Scheduling Meetings

Mock Survey

1. Document Review
2. Meetings with Administrators, Deans, Physicians, Nurses
3. Meetings with Pharmacy Department Leaders, Preceptors, Staff Members
4. Tours of the Facilities
   *Time Required Varies!*
The Report: Pharmacy Services and Residency Program

1. On-Site Report
   Prior to Departure Questions and Answers Clarifications and Goal Setting

2. Written Report
   Strengths and Opportunities for Improvement

3. Follow-Up
   Questions and Clarifications

The Report

1. Recommendations for Pre-Survey Documents
2. Recommendations for the Survey Process
3. Assessments: Strengths and Opportunities for Improvement
4. Recommendations for Future Actions

Training Programs

1. Residency Program Design and Conduct Workshop
2. Program Development
3. Preceptor Development
ASHP Consulting
Put ASHP's Experts to Work in Your Pharmacy

Our consultants are internationally recognized pharmacy practice experts with longstanding reputations for improving outcomes. Whether it's helping you gain compliance with USP Chapter <797> and <800> guidelines, meeting antimicrobial stewardship requirements, or optimizing your specialty pharmacy services, we take pride in assisting our clients with any practice challenge they present.

Consulting Services

- Pharmacy Operations Assessments that evaluate all aspects of pharmacy services, offer analyses in line with ASHP Best Practice guidelines and industry standards, and provide tailored recommendations
- Clinical Services and Practice Model Assessments that feature strategic identification of clinical services, plan development, and pharmacist education; establish benchmarks for outcomes and alignment with the pharmacy practice advancement initiative, and make tailored recommendations
- Organizational Assessments of Pharmacy Services that establish baseline knowledge of services, set goals, and measure improvements
- Residency Program readiness assessment for sites seeking to develop an ASHP-accredited residency program or for those in the early stages of residency planning
- Mock accreditation surveys to evaluate residency program readiness for actual surveys, including prioritized feedback and recommendations
- On-site preceptor training, including ASHP's new Residency Program Design and Conduct Workshop (formerly known as the Residency Leadership System (RLS))
- Customized onsite consultations to address your site's specific needs, including medication-use system evaluation, medication safety and quality recommendations, assessment and implementation of automation, and outcomes assessment

Resources
Professional Certificates

Online, self-guided learning modules for pharmacy professionals

Our certificates provide high-quality, manageable and practical professional development opportunities for practitioners and pharmacy personnel.

Current Certificate Programs

ashp.org/global

ashp.org/certificates
Clinical Skills Certificate for International Pharmacy

Highlights of the Clinical Skills Certificate for International Pharmacy include:

- 22.0 hours of CE for pharmacists
- 100% online, self-guided program
- Includes 17 modules
- Pass a comprehensive exam to earn an ASHP Professional Certificate

Educational Activities

1. Orientation to Clinical Pharmacy Practice
2. Pharmacists as Caregivers
3. Evidence-Based Medicine for Clinical Decision Making
4. Pharmacokinetics
5. Pharmacists’ Role in Transitions of Care
6. Infectious Diseases
7. Cardiovascular Pharmacotherapy
8. Fluids and Electrolytes
9. Gastrointestinal Disorders
10. Rheumatology
11. Diabetes Pharmacotherapy
12. Neurological Disorders and Pain Management
13. Pulmonary Disorders
14. Coping with Chemotherapy
15. Dermatologic Disorders
16. Special Populations
17. Clinical Pharmacist Mindset: I am a Leader

These modules are designed to teach fundamental concepts of patient-centered clinical skills for pharmacists. The course will present pharmacist-led activities in key clinical areas. After completing all of the modules, participants will have the foundational knowledge necessary to provide clinical pharmacy services in their practice settings.

Products and Services

- Online Board Certification Preparation and Review
- Practice Advancement Initiative
- Practice Standards & Guidance Documents
- Clinical Drug Information and Other Drug References
- Books (Print & Electronic)
- American Journal of Health-System Pharmacy
- Pharmacy Competence Assessment Center
- eLearning Portal
- Online Resource Centers
Events

1. ASHP Midyear Clinical Meeting & Exhibition
   The largest gathering of pharmacists in the world providing a venue for learning and networking.

2. Summer Meetings & Exhibition
   Offering four concurrent, content-targeted conferences to enable learners to learn without leaving.

3. ASHP Conference for Pharmacy Leaders
   Featuring presentations by experts to help leaders master current management challenges.

4. National Pharmacy Preceptors Conference
   A must-attend event for pharmacy preceptors at all levels and practice settings.

Become a Member

Membership Moves You Forward

Join a professional society with a community of nearly 55,000 members dedicated to improving medication use and patient safety.

JOIN TODAY for less than $28 per month

ashp.org/join

ashp.org/global
Questions and Answers

ASHP Global Leadership Team

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Ministry of Health

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